

**To:** Ackerman, Joyce[Ackerman.Joyce@epa.gov]  
**From:** Glabach, John  
**Sent:** Tue 8/18/2015 12:16:16 AM  
**Subject:** RE: Gold King and Tomichi Mill : Three EPA requests have been ignored

Joyce, I received your email. I am getting with Scott and will call you in the morning.

Thank you

John

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: "Ackerman, Joyce" <Ackerman.Joyce@epa.gov>  
Date: 08/17/2015 4:49 PM (GMT-07:00)  
To: "Butterfield, W. Scott" <W.S.Butterfield@WestonSolutions.com>, "Glabach, John" <John.Glabach@WestonSolutions.com>, "Blanchard, Mark R." <M.Blanchard@WestonSolutions.com>  
Cc: "Houston, Maria" <Houston.Maria@epa.gov>, "Mills, Bethany" <Mills.Bethany@epa.gov>  
Subject: Gold King and Tomichi Mill : Three EPA requests have been ignored

Three EPA requests for the Gold King Mine Release response and Tomichi Mill have been completely ignored.

On August 9, 2015, I e-mailed Mark Blanchard with the request (in part) that two STARTs be deployed to assist Hays Griswold specifically to work at the mine site. I was later contacted by Dave Robinson requesting that I make all such requests through him, to which I said I would. I found out several days later that no STARTs had been deployed to work at the mine site. I asked Dave Robinson about it and he said, "Oops, my bad." I believe that was the day you deployed him to the mine site.

Previously, Dave Robinson had attended an 8:30 am meeting here at the Denver Office for an Ops conference call. Our Deputy Assistant Regional Administrator Sandy Stavnes spoke directly with Dave after the conference call with me present. Sandy requested that START provide photos with labels because she was not able to use the ones posted on the OSC.org website. Dave agreed to get someone working on that. Sandy came back to me several times asking when she would have access to photos. I left voicemail and text for Dave but never

received any feedback of any kind. I later learned he had mobilized to Durango. Fortunately, Sandy later determined she no longer needed the photos, but I consider this a request that was completely ignored.

Last week, Pete Stevenson requested assistance at his Tomichi Mill site. His request was routed to Dave Robinson. Dave assured me that Pete's request would be addressed with words to the effect, "We will get Pete whatever he needs." Based on the e-mail from Pete that I just forwarded you, no feedback of any kind was provided to Pete and no personnel were deployed to his site.

I find this lack of communication unacceptable and dropping the ball unacceptable.

Joyce Ackerman

On-Scene Coordinator and START P.O.

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